

PATIENT INFORMATION LEAFLET

(Effective 1 May 2020)

REFERRAL PROCESS

Stage 1: Referral made

Your dentist may decide that you need specialist endodontic care and offer to refer you to Justin.

Stage 2: Forms

Once the clinic has received the referral details, you will be contacted and asked to complete forms about you, your medical history, and your dental history. Justin will then analyse the forms. Justin aims to do this within seven days of receiving the forms.

Stage 3: Consultation

If there is sufficient information, Justin will send you a consultation report. If there is insufficient information, Justin may ask that you attend a face-to-face consultation.

Stage 4: Decision making

It is advisable that you carefully consider the information before making a decision on how you want to proceed.

Stage 5: Treatment

If you decide to proceed with treatment with Justin, a treatment appointment will then be scheduled. Justin aims to complete most cases in one 60-90-minute appointment. Treatment is carried out under local anaesthetic; Justin does not offer any form of sedation. Every effort will be made to offer you the soonest available appointment which may not be for several weeks due to the large volume of referrals. In a small number of cases, it can take multiple appointments and several months for endodontic treatment to be completed from the point you are referred.

Stage 6: Care with your general dentist

After treatment with Justin, you may require additional treatment with your dentist. It is important that you continue to attend your dentist for general dental care.

Stage 7: Review

After treatment, a review is usually advisable, and this may be carried out with Justin or your general dentist.

Please notify the clinic in advance if English is not your first language or if you have any other communication and/or accessibility needs. Ground floor facilities are available at Mercer Dental Care.

ABOUT JUSTIN

Justin is a Specialist in Endodontics (General Dental Council registration number 83629). Justin is committed to providing professional and high-quality endodontic care at two clinics in Northern Ireland. Justin studied Anatomy and Dentistry at Queen's University Belfast, and he completed specialist training in Endodontology at King's College London Dental Institute. Justin has published several papers in journals, and he has co-edited and contributed to dental textbooks. Justin facilitates educational courses for dentists.

FEES AND PAYMENT

Justin provides care on a private basis.

Payment is made to the clinic by card, cash or cheque.

The following is a fee *guide*:

- | | |
|---------------------------------|------------|
| • Consultation report | – £50 |
| • Consultation, if face-to-face | – £150 |
| • Investigation | – £200 |
| • Root canal treatment | – £550-650 |
| • Root canal retreatment | – £650-750 |
| • Core filling | – £100 |
| • Apical surgery | – £500-600 |
| • Review(s), if with Justin | – £45 each |

Additional fees may be applied in complex cases.

Fees are quoted by Justin in the consultation report.

CANCELLATION POLICY

If you cannot attend, or need to amend/cancel your appointment, please notify the clinic as soon as possible giving *at least two full weekdays' notice* so the appointment can be offered to another patient.

You will be charged £50 per 30 minutes of appointment time if you:

- Do not attend your appointment;
- Give insufficient notice to amend/cancel; or
- Arrive late and the appointment has to be rescheduled.

This charge must be pre-paid before the clinic will schedule another appointment.

Thank you for taking the time to read this information leaflet.

Further information is available at www.barnesendo.com

David McCaughey Dental

39 Malone Road BELFAST BT9 6RX
t: +44 (0) 28 9066 4426

Mercer Dental Care

97 Brunswick Road BANGOR BT20 3DW
t: +44 (0) 28 9127 0634